

## Return/Exchange Form

Step 1 – What would you like to do?

Exchange Item(s) \_\_\_\_\_ (RMA is not needed for Exchanges)

Return Item(s) \_\_\_\_\_ (Please call or email us for a RMA #)

*Note: Items that have been engraved are not able to be returned or exchanged.*

Step 2 – What sizes/style would you like?

A. Same Style but the new size needs to be: (New Size)\_\_\_\_\_

B. New Style and New Size: (Style #)\_\_\_\_\_ (New Size)\_\_\_\_\_

C. Same Size but different style(Style #)\_\_\_\_\_

Step 3 – Send them back to us.

Send your item(s) back to us in a secure, padded envelope to:

**Tungsten Fashions**

**319 Centre Street**

**Suite 161**

**Rockland MA 02370**

We recommend that you ship your package back to us 1<sup>st</sup> Class (that is the cheapest way, about \$2.00). You can use the envelope we shipped the rings to you or you can go to the post office and use one of the padded envelopes that they have. Just do not send them in a regular envelope, they will be lost in the mail and we will not be responsible. *(We say this, because people have done it.)*

Step 4 – Done!

We will email you when your package arrives to our facility. Exchanges will be processed in 1-2 business day and we will email you the new tracking number. If you are requesting a refund, please allow 3-7 days.

*Note: We will exchange one ring as a courtesy within the first 30 days of the purchase date. After 30 days, there is an exchange fee of \$7.99.*